

TERMS AND CONDITION:

1. Maintenance Contract is intended to serve the purpose of maintenance of entire Modular OT functionality along with equipment's. One service Person should stay in Hospital from 8:00 am to 5:00 pm in working days only and attend the breakdown calls immediately. Maintenance includes calibration, regular monitoring of equipment's as mentioned in Annexure 1 and minimum of four preventive maintenance service.
2. Literature of the number of visits, time limit, amount charges for AMC, nature of services handled at other hospitals similar to this(experience of 3 or more year in dealing similar work), must be enclosed.
3. Validity of bid for acceptance should be for a minimum period of 6 months.
4. Taxes should be mentioned separately in the price bid along with the quoted rates of the equipment.
5. Submit all the following details related to the Maintenance Provider:
 - Full postal address
 - Email ID
 - Telephone number
 - Fax number
6. The firm should also provide the complete address along with telephone and email of service station from where after sale service would be provided.
 - The Tender must furnish the following details:
 - Name and Address, Fax, Telephone No., email ID etc. for contact.
 - PAN/TAN number issued by Income Tax Dept. Govt. of India GST Registration on number issued by Govt. of India.
 - Bank details and Account Nos. (For ECS payment).
 - MICR Nos.
7. Maintenance contract is for a period of 12 months which may be extended in satisfactory performance at mutual agreement.
8. 10% of the A.M.C. amount will have to be deposited as Security after entering into A.M.C.
9. The AMC amount will be paid on monthly basis. After provision of performance certificate from the in-charge/HOD of the department.
10. The contract includes the all labor services under MOT and 4 No's. Preventive maintenance visits (by an authorized Technical service person) on each OTs and any number of breakdown calls, as and when required. Maintenance includes calibration, regular monitoring of equipment's as mentioned in Annexure 1. Breakdown calls have to be attended by the service Engineer Immediately, failing which a penalty of 1% of the cost of the Annual Maintenance Contract of the equipment per day may be levied and should provide stand by during Intervening period.
11. All type of spares and accessories should be available with the vendor doing repairs of Modular OT (MOT) equipment's.
12. All the repairs have to be taken up within the hospital as far as possible. The instrument will be allowed to be taken out with the permission of competent authority only.

13. Medical Superintendent reserves the right to reject/accept any or all tenders/modifications in the terms and conditions without assigning any reason thereof. No Correspondence will be entertained in this regard.
14. Rates should be quoted for each item separately along with list of spares generally consumed.
15. Rates should be mentioned both in figures and words.
16. Each page of tender should be signed by the Tenderer with the stamp of the firm.
17. Tender should be in the sealed covers includes all technical and price details. Supply order will be placed separately.
18. Any conditional tender or deviation from Terms and Condition of the tender Noticed shall be liable to rejection of tender.
19. The Medical Superintendent or his designated officer shall be the competent authority for black listing. In normal circumstances black listing can be resorted by the competent authority for a period of not exceeding five years ordinarily in the cases of failure or default in the performance or responsibilities or breach of terms and conditions of MOU or any agreement or contract as the case may be. Before an order to the effect of black listing is passed an opportunity of being heard shall be afforded.
20. Secondly the competent authority may resort to black listing for a period of five years or in perpetuity if the gravity, magnitude or culpability of conduct requires stern action. An illustrative (not exhaustive) list of such acts is given below.
 - Dishonest/fraudulent practices indulged in by the party concerned.
 - Misappropriation of government funds. Advancing the claim on the basis of forged documents.
 - Conviction for an offence involving corruption or any other serious act or conduct etc.
 - Any case or situation involving national security.
21. The serviceable parts will be handed over to the Bio-Medical Officer i/c /HOD of Anesthesia/Store keeper before putting up the bills.
22. During the period of this contract ,if any components/ spares are required to be replaced ,that will be replaced by the company and the firm will take approval of spare parts to be replaced in writing. HAHCH have the right to procure components/spares from the Local vendors as and when required and services should be done by firm who has the contract of MOT. Price of material of repainting one MOT and consumables like HEPA filters should be mentioned in the quotation.

**Name, Signature &
Address of the Tenderer
With Stamp**