

## **TERMS AND CONDITION:**

1. Spare Parts are required to replace in Dental Chair for the proper functioning of the Dental Department. Spare Parts will be covered by Warranty period and all breakdown call related to spare parts within it.
2. Literature related following points will mention in the bid
  - a- The Spare Parts
  - b- Accepted Life Time
  - c- Warranty
  - d- Amount for Spare Parts
  - e- Nature of services handled at other hospitals similar to this (experience of 3 or more year in dealing similar work), must be enclosed.
3. Validity of bid for acceptance should be for a minimum period of 3 months.
4. Taxes should be mentioned separately in the price bid along with the quoted rates of the equipment.
5. Submit all the following details related to the Maintenance Provider:
  - Name and Address.
  - Fax, Telephone No.
  - E-mail ID.
  - PAN/TAN.
  - GST
  - Bank details.
  - MICR No.
6. All the repairs have to be taken up within the hospital as far as possible. The Spare or unit of the Dental Chair will be allowed to be taken out with the permission of competent authority only.
7. Rates should be mentioned both in figures and words.
8. Each page of tender should be signed by the Tenderer will the stamp of the firm.
9. Tender should be in the sealed covers includes all technical and price details.
10. The Medical Superintendent or his designated officer shall be the competent authority for black listing. In normal circumstances black listing can be resorted by the competent authority for a period of not exceeding five years ordinarily in the cases of failure or default in the performance or responsibilities or breach of terms and conditions of MOU or any agreement or contract as the case may be.
11. Replaced Spare Parts are handed over to the Bio-Medical Engineer before putting up the bills.
12. During the period of Warranty, if any spares are required to be replaced, that will be replaced by the company and the firm will take off spare parts to be replaced in writing.

Name & Signature  
Address of the Tenderer  
With Stamp